

Cathay Pacific / Macau Ferry Codeshare Partnership with Cotai Water Jet



It is pleased to advise that Cathay Pacific has a new codeshare cooperation with Cotai Water Jet (8C) in which Cathay Pacific will place its marketing code CX* on 8C ferry operation between HKG and Macau (YFT / Taipa Ferry Terminal).

Timeline:

Sales launch: 12 FEB 2018 Operational launch (1st codeshare flight departure date): 26 Feb 2018

The first phase will be launched for below point of sales:

- Macau (to worldwide)
- United States, Canada, Australia, New Zealand, Singapore (to Macau)

Other point of sales will be cutover by phases and timeline to be advised.

Customer Benefit

- Customers can now make their travel plans ahead by securing flight and ferry tickets in advance to ensure a hassle-free travel experience.
- Customers no longer need to queue to purchase ferry ticket.
- Agents can issue the ferry journey as part of a Cathay Pacific ticket.
- Hong Kong Departure Tax is not charged as this is classified as an international connecting service.
- Customers no longer need to queue at Skypier to obtain a Hong Kong Departure Tax refund

- FAQ

About the Codeshare Ferry Services

1. What are the Cathay Pacific flight number ranges for the Ferry Codeshare ?

Ferry company	Direction	Codeshare flight number
Cotai	In-Macau	CX1300-1320 odd number
	Ex-Macau	CX1300-1320 even number

2. What equipment code is filed for the ferry segment?

The equipment code appears as LCH (Launch / Boat)

3. Is it allowed to book the ferry segment alone?

No. It must be booked in bundle with immediate connection of Cathay Pacific prime flight or Cathay Pacific marketing codeshare flight.

4. **What booking classes are available for the ferry segment?**

First class (F) and Economy class (Y)

5. **What is the booking range of the ferry service?**

It can be booked up to 180 days and closed for sales at 3 days before departure.

6. **What fares and fare types are available?**

Fares and Fare Types are filed by Cathay Pacific through ATPCO. Please use the appropriate entry to display available fares and fare types. Please refer to respective GDS Help Page for fare entries.

Travel agents are always recommended to perform auto pricing to get the correct fares and fare rules.

7. **How to book the best connecting time for passengers?**

The availability display in GDSs are considered with Minimum Connecting Time (MCT) for both sea to air and air to sea connections. Please book the ferry and air segment after availability display to ensure enough connecting time.

Please do not use long segment sell or sell the ferry and air segments by separate transactions to avoid invalid connections.

8. **What passenger types can be booked?**

Child/Infant discount fares for the Ferry segment is applicable in some markets, please refer fare rules at time of booking

9. **Will the passenger get the CX* ferry boarding pass together with air boarding pass?**

There is no boarding pass for ferry service. Ferry ticket will be issued to passenger for boarding the ferry. Here's a Hong Kong / Macau ferry ticket looks like:



10. **Where and when can the passenger get the ferry ticket?**

For Sea to Air:

When check in at the Ferry Terminal, passenger will get the ferry ticket and air boarding pass upon check in.

For Air to sea:

Passenger will get the air boarding pass when check in Air. Upon arrival at HK International Airport, please proceed to Ferry counter

in Transfer Area E2 and show your E-Ticket receipt to exchange the ferry ticket.



11. Can the passenger baggage be checked through to the destination?

Yes, Cathay Pacific and the Ferry companies offer the convenience of baggage tag through service. Baggage tag through allows the transfer of passenger baggage from the departure port to the final destination offering a hassle free journey.

12. What is the baggage policy for the CX* Ferry Service?

Cathay Pacific Policy applies to the following baggage handling:

- Carry on and cabin baggage
- Checked baggage
- Extra Baggage Allowance
- Excess Baggage charges

[Read the details of Cathay Pacific baggage policy.](#)

13. What are the processes for booking changes?

For involuntary change (i.e. schedule changes and cancellations made by CX). Both Cathay Pacific and the Ferry company(8C) will try their best efforts to accommodation passengers on to next available ferry and ensure it is connectable to their flight.

For voluntary changes (i.e. itinerary changes made by the passenger), cancel and re-booking rules applies and subject to availability.

Ferry T&C and Boarding Requirements

<https://www.cotaiwaterjet.com/terms-n-conditions.html>

<https://www.cotaiwaterjet.com/airport-ferry-services.html#boarding-requirements>