

Special Ticketing Guideline for **Worldwide travel** (17 March 2020 – 31 May 2020)

Issue on 25 March 2020

This waiver COMP046B supersedes COMP046A (23 March 2020) with updated travel dates.

With immediate effect, rebooking/rerouting/refund/no show charge will be waived for all tickets issued worldwide (irrespective of fare type) on/before **23 March 2020** (original ticket issue date) for Worldwide travel with Cathay Pacific (CX)/Cathay Dragon (KA) **confirmed booking on 17 March 2020 – 31 May 2020**.

Details as follows:

Cathay Pacific (CX)/Cathay Dragon (KA) ticket stock

Cancellation and Refund

Waive on cancellation and refund/no show charges.

For all tickets include non-refundable tickets:

- Totally unused tickets: 100 percent refund.
- Partly used tickets: Permitted, refund penalty waived.

Rebooking/Rerouting

Rebooking/rerouting/no show charges will be waived on conditions that:

- Such requests are made on/before **31 May 2020**, for Worldwide travel with Cathay Pacific (CX)/Cathay Dragon (KA) **confirmed booking on 17 March 2020 – 31 May 2020**.
- Revised (**new**) travel date must be on/before **10 December 2020** and subject to flight availability.

In which case, the ticket expiry date will be adjusted accordingly.

- The newly rebooked sector must observe and conform to the conditions of the respective fare rule, e.g. blackout dates, flight application, weekend/weekday travel, stopover charges and applicable seasonality by collecting additional/refunding difference (if any) as appropriate.

- Reissuance charges will only be waived due to the expiry of the original ticket.
- Rerouting to/from/via Cathay Pacific (CX)/Cathay Dragon (KA) online (marketing) cities by Cathay Pacific (CX)/Cathay Dragon (KA) marketing flights only.

And subject to flight availability and fare/tax difference.

Endorsement

Condition of the respective fare rules applies.

Note: Please include waiver code: **COMP046B** in the END BOX.

Group

Conditions 1 (a-c) above are applicable for Groups. Please contact Cathay Pacific North America Group Desk.

Redemption Tickets

Please refer to the related special guidelines in Asia Miles website or contact the Marco Polo Club at 855-781-7104 (USA) / 855-214-5935 (Canada) / Asia Miles Service Centre 866-892-2598 (USA) / 877-631-6283 (Canada).

Please refer to latest special ticketing guidelines in:

USA:

https://www.cathaypacific.com/cx/en_US/travel-information/travel-preparation/travel-advisories.html

Canada:

https://www.cathaypacific.com/cx/en_CA/travel-information/travel-preparation/travel-advisories.html

On behalf of **Cathay Pacific Airways**, we would like to take this opportunity to thank you for your continued support. If you have any question, please contact Cathay Pacific Airways North America Global Call Center at 1-800-848-5008.